VACANCY		

REFERENCE NR	:	**TM_ (HSP & CP)**
JOB TITLE	:	**Technical Manager (Hosting and Storage) X1**
JOB LEVEL	:	**D3**
SALARY	:	**Negotiable**
REPORT TO	:	**Senior Manager: Centurion Data Centre**
DIVISION	:	**Secure Operations**
DEPT	:	**Hosting, Storage, Printing and Cloud Programme**
LOCATION	:	**SITA Centurion**
POSITION STATUS	:	**Permanent (Internal/External)**

Purpose of the job

To manage technical support environment in terms of systems software, hardware and technical support teams of the mainframe environments to ensure services are delivered to clients as per the SLA.

Key Responsibility Areas

Alignment of Departmental business plans within the construct of a Supportive Operations plan inclusive of the balanced scorecard approach and Industry best practices;

Provide an integrated and viable specialised operation services in a secure environment;

Monitoring and ensuring the availability, reliability and performance of Hosting, Storage, Printing and Cloud Programme Infrastructure through contracted specialised operations Service element groups within SLA's;

Manage resources (i.e. budget/finances, asset/equipment and staff) within the Department/Division/Unit in order to ensure the efficient operation and that all the resources are utilised optimally.

Qualifications and Experience

Minimum: A Bachelors degree/BTech in Computer Science or Information Technology.

Experience: 7– 8 years Technical support experience in a Hosting, Storage, Printing and Cloud computing environment including **4 years** in a Managerial role for a large corporate/Public sector Organisation.

Technical Competencies Description

Knowledge of: Mainframe infrastructure and systems, ICT Charter, ICT Business Environment and Landscape, Government IT, Governance and Risk Management, Project Management, Hosting Architecture, Financial Modelling, IT Models and Frameworks, Commercial Printing, Strategy development, Emotional intelligence, ICT Management, Vendor contract Management,Various and relevant legislations, CMMI, ITIL.

Skills: Capacity Planning and Resource Management, Operational Plan Formulation, Implementation and Review, Policy Development, Review and Implementation, Budget and Finance Management, Risk Management, Asset Management, Stakeholder Management, People Management, Quality Assurance and Management.

Other Special Requirements

The incumbent will be required to engage with various stakeholders/role players and to travel nationally/internationally, as and when required.

How to apply

Kindly send your CV to lerato.recruitment@sita.co.za

Closing Date: 15 August 2018

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.